



**Harrow  
Health**



## **Harrow Health Green Plan and Net Zero Strategy**

### **1. Executive Summary**

Harrow Health recognises the importance of reducing its environmental impact and contributing to the NHS ambition of becoming the world's first Net Zero national health system.

This Green Plan sets out Harrow Health's commitment to environmental sustainability and carbon reduction across all aspects of its operations, including clinical service delivery, administration, digital systems, procurement, workforce activities and supplier relationships.

The plan applies across all Harrow Health services, premises, remote working arrangements, community clinics and third-party locations used to deliver healthcare services.

Our approach is founded upon sustainability, innovation, efficiency and continual improvement, ensuring that environmental considerations are embedded within organisational decision-making while maintaining high-quality patient care.

Key objectives include:

Reducing organisational carbon emissions.

Supporting NHS Net Zero ambitions.

Promoting sustainable healthcare delivery.

Expanding digital and virtual service provision.

Encouraging sustainable travel.

Embedding sustainability within procurement and supplier management.

Achieving Net Zero emissions by 2035 wherever practicable.

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## 2. Net Zero Commitment Statement

Harrow Health is committed to supporting the NHS ambition to become the world's first Net Zero national health system.

We are committed to achieving Net Zero greenhouse gas emissions by 2035 across Scope 1, Scope 2 and relevant Scope 3 emissions associated with our operations, service delivery, workforce, supply chain and commissioned activities.

This commitment has been approved by the Harrow Health Board and forms part of the organisation's wider sustainability and environmental strategy.

Harrow Health will continue to develop, implement and review carbon reduction initiatives, sustainable procurement practices and operational improvements aligned with NHS England guidance, the NHS Net Zero Supplier Roadmap and the NHS Evergreen Sustainable Supplier Assessment framework.

To achieve this commitment, Harrow Health will:

Monitor and reduce carbon emissions across all organisational activities.

Increase the use of renewable energy wherever practicable.

Promote sustainable healthcare delivery through digital and virtual services.

Reduce travel-related emissions for patients, staff and contractors.

Embed environmental considerations into procurement and supplier selection.

Support staff engagement in environmentally sustainable practices.

Review progress annually through established governance arrangements.

Harrow Health recognises and supports the wider NHS ambitions to achieve:

Net Zero by 2040 for emissions directly controlled by the NHS.

Net Zero by 2045 for emissions influenced through suppliers, contractors and partner organisations.

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## 3. Scope

### **This Green Plan applies to:**

All Harrow Health owned, leased or occupied premises.

Community-based clinics and outreach locations.

NHS Open Space and partner facilities utilised by Harrow Health.

Remote and home-working arrangements.

Clinical and non-clinical services.

Digital platforms and information systems.

Contractors, suppliers and service partners providing services on behalf of Harrow Health.

All staff, clinicians, contractors and suppliers are expected to support the principles outlined within this plan.

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#### **4. Governance and Accountability**

The Harrow Health Board retains overall responsibility for environmental sustainability and delivery of this Green Plan.

Operational responsibility is delegated to a nominated Sustainability Lead who will:

Coordinate sustainability initiatives.

Monitor organisational carbon emissions.

Produce annual sustainability reports.

Recommend environmental improvement actions.

Ensure compliance with NHS sustainability requirements.

Report progress through governance and management structures.

All employees, contractors and service partners share responsibility for supporting environmentally sustainable working practices.

The Board will receive an annual sustainability report detailing:

Carbon emissions performance.

Progress against reduction targets.

Key sustainability initiatives.

Risks and opportunities.

Future improvement plans.

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#### **5. Sustainable Premises and Facilities**

**When selecting, leasing, refurbishing or occupying premises, Harrow Health will seek to:**

Maximise energy efficiency.

Utilise LED lighting and low-energy equipment.

Reduce water consumption.

Encourage recycling and waste minimisation.

Use sustainable and low-carbon materials wherever practicable.

Consider environmental performance when making property decisions.

Where Harrow Health occupies premises managed by third parties, the organisation will work collaboratively with landlords and partners to support sustainability objectives.

Energy consumption will be monitored and reviewed periodically to identify opportunities for improvement.

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## **6. Sustainable Healthcare Delivery**

### Virtual-First Services

Harrow Health operates a predominantly virtual service model where clinically appropriate.

The organisation will continue to utilise:

Video consultations.

Telephone consultations.

Online patient portals.

Digital correspondence.

Electronic referral management systems.

This approach reduces travel-related emissions while improving patient accessibility and service efficiency.

### Face-to-Face Care

Where in-person appointments are clinically required, Harrow Health will seek to utilise accessible locations that minimise unnecessary travel and support the use of public transport and active travel options wherever possible.

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## **7. Digital Sustainability**

As a digitally enabled healthcare provider, Harrow Health recognises the role of technology in reducing environmental impact.

The organisation will:

Promote paperless working practices.

Reduce printing and physical document storage.

Maximise use of electronic patient records.

Utilise digital communication platforms.

Implement electronic prescribing and digital workflows where appropriate.

Consider environmental performance when procuring digital platforms and IT services.

Encourage efficient use of technology resources across the organisation.

Digital transformation will continue to be a key contributor to carbon reduction activities.

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## 8. Sustainable Travel

### **Harrow Health will seek to minimise travel-related emissions through:**

Virtual meetings and consultations.

Remote working arrangements where operationally appropriate.

Promotion of public transport.

Support for active travel.

Participation in Cycle to Work schemes where available.

Reduction of unnecessary business travel.

Patients attending face-to-face appointments will be encouraged to utilise sustainable travel options wherever practical.

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## 9. Waste and Resource Management

Harrow Health is committed to reducing waste generation and promoting responsible resource use.

The organisation will:

Segregate waste appropriately.

Comply with all clinical waste regulations.

Increase recycling rates.

Reduce paper consumption.

Minimise single-use products where safe and practical.

Promote reuse and recycling of equipment where appropriate.

Ensure responsible disposal of electronic equipment and confidential waste.

Waste management arrangements will be reviewed periodically to identify opportunities for improvement.

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## 10. Sustainable Procurement

Environmental sustainability will form part of procurement and supplier selection processes.

Where practicable, Harrow Health will prioritise suppliers who:

Demonstrate environmental responsibility.

Support NHS Net Zero ambitions.

Operate recognised environmental management systems.

Reduce packaging and waste.

Provide sustainable products and services.

Support carbon reduction throughout their supply chains.

Environmental considerations will be incorporated into purchasing decisions alongside quality, value and service requirements.

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## **11. Carbon Emissions Monitoring and Reduction**

### **Harrow Health will monitor and seek to reduce emissions across:**

#### Scope 1

Direct emissions arising from organisationally controlled sources, including fuel consumption and company-operated vehicles where applicable.

#### Scope 2

Indirect emissions associated with purchased electricity and energy.

#### Scope 3

Indirect emissions arising from:

Staff commuting.

Business travel.

Patient travel.

Procurement and supply chains.

Waste disposal.

Outsourced services.

Digital infrastructure and information technology systems.

Carbon reduction measures will be reviewed annually and updated as required.

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## **12. Carbon Reduction Targets**

### **Harrow Health aims to:**

Achieve Net Zero emissions by 2035.

Reduce operational carbon emissions year-on-year.

Increase use of renewable energy sources.

Reduce business travel emissions.

Increase sustainable procurement activity.

Continue expansion of digital and virtual service delivery.

Support NHS Net Zero ambitions and supplier requirements.

Annual reduction targets will be established and reviewed through the organisation's governance processes.

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### **13. Staff Engagement and Awareness**

Harrow Health recognises that achieving environmental objectives requires engagement across the organisation.

We will:

Promote awareness of sustainability initiatives.

Provide guidance on environmentally responsible working practices.

Encourage staff participation in carbon reduction activities.

Share learning and best practice.

Support a culture of continual environmental improvement.

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### **14. Monitoring and Review**

**This Green Plan will be reviewed annually or sooner if required by:**

Legislative changes.

NHS policy updates.

Organisational changes.

Significant environmental developments.

Progress against the objectives outlined within this plan will be monitored through Harrow Health's governance framework.

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#### References

NHS Net Zero Strategy

NHS Net Zero Supplier Roadmap

NHS Evergreen Sustainable Supplier Assessment

NHS Standard Contract Service Condition 18

UK Government Net Zero Strategy

DEFRA Greenhouse Gas Conversion Factors

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