

Dear Patient,

You had been referred by your GP to the hospital, but due to the long waiting times at the hospital your care has been transferred to Harrow Health.

Harrow Health provides a consultant-led dermatology service and we are working in partnership with West Hertfordshire Hospital Trust.

We provide a dermatology service offering the same specialist care and diagnostic tests as the hospital but delivered in an out of hospital setting.

### **Your Dermatology appointment**

Your appointment will take place at one of our clinical locations. The booking team will contact you to discuss appointment details including location prior to your appointment taking place.

The first appointment is for a consultation with a specialist. If the specialist feels that you need to have a minor surgical procedure, this will be booked for you in a separate appointment, on another day.

### **Please bring to your appointment**

- Your appointment letter or text message received on your phone.
- A list of medicines you are taking.
- Any recent dermatology reports or letters

- Any photos of your skin condition that you may have.

### **Changing or cancelling your appointment**

Email us on [Harhl.appointments@nhs.net](mailto:Harhl.appointments@nhs.net) with your full name and date of birth.

If you need to contact us urgently, please phone 020 8866 4100.

We will send you text message reminders about your appointment if we have your mobile phone number. You must contact us 24 hours before your scheduled appointment, should you wish to cancel or change your booked appointment.

### **During your appointment**

#### **PLEASE ARRIVE 10 MINUTES BEFORE YOUR APPOINTMENT TIME**

If you are more than 5 minutes late we may have to reschedule your appointment.

Your appointment will last between 15 and 30 minutes, depending on your condition.

### **After your appointment**

We will write to you and your GP with a summary of your consultation. You will usually receive this information within a week of your appointment. You may be advised to contact your GP to organise blood test or obtain prescriptions following your appointment. Please wait one week until after your appointment before contacting your GP practice.



# **HARROW HEALTH DERMATOLOGY**

## **PATIENT INFORMATION LEAFLET**

*This leaflet briefly explains what to expect once you have been referred to our Dermatology clinics*

